



# MERCH MADNESS

*2023* **CONTRACT  
EMBROIDERY PRICING**

# OUR BENEFITS

## ONLINE ACCOUNTS

Use our online accounts to view your order status and pay your outstanding balances.

## VIRTUAL MOCKUPS

Receive free virtual mockups to ensure that your apparel order is the most accurate and best it can be upon completion.

## 3-DAY SHIPPING

3-Day Shipping available to most places in the continental United States.



### BLIND SHIPPING

All orders are shipped direct to your customer in unbranded packaging with all pricing information removed.



### FAST TURNAROUND

Average turn around time of 7-10 business days and faster upon request.



### MONEY BACK GUARANTEE

If you are not happy with your order in anyway we will issue a full refund.

**MERCHMADNESS.XYZ**

**GET THE QUALITY  
CUSTOM APPAREL  
YOUR BRAND DESERVES.**



@MERCHMADNESS.XYZ



# HOW DO I GET STARTED?

1

Submit PO and artwork to [sales@merchmadness.xyz](mailto:sales@merchmadness.xyz) and ship goods to us

2

You will receive an email within 48 hours to confirm order details and approve artwork.

3

Production (7-10 days starting from approval and blanks receipt)

4

Goods are shipped directly to your customer via UPS.



**QUESTIONS? GIVE US A CALL. (712) 481-2303**  
**121 S. 15TH ST. SUITE C CLARINDA, IA 51632**



# PRICE LIST

STITCH COUNT	12-23	24-47	48-71	72-143	144-287	288+
< 6,000	4.11	3.50	3.29	2.78	2.45	2.14
6,000+	4.42	3.81	3.57	3.02	2.70	2.40
7,000+	4.75	4.11	3.83	3.31	2.97	2.65
8,000+	5.00	4.34	4.04	3.55	3.23	2.89
9,000+	5.37	4.63	4.33	3.81	3.48	3.14
10,000+	5.78	4.98	4.66	4.11	3.75	3.36
PER 1,000	0.37	0.35	0.34	0.29	0.27	0.24

## FEES

**DIGITIZING** - \$45.00 up to 20,000 stitches, \$75 20,000+ stitches

**PERSONALIZATION** - \$5.00 first word, \$2.50 for each additional word

**METALLIC THREAD** - 25% additional

**FILE EDITS (ADD WORDS, RESIZE, OR REMOVE PARTS)** - Begins at \$25.00

**PUFF EMBROIDERY** - \$2.00 per item

**5-DAY RUSH** - Additional 30%

**COLOR CHANGE FEE** - \$10.00 per color change

**SORTING FEE** - \$0.25 per item

**SEW OUTS** - \$15.00 for left chest/hat or hats, \$45 for full back

**BULKY/COMPLEX ITEMS** - (Carhartt coats, hidden pockets, bags, etc.) \$1.00 per item

**PLACING ORDERS:** All purchase orders and accompanying artwork should be sent to [sales@merchmadness.xyz](mailto:sales@merchmadness.xyz). Ship orders to the address listed on the previous page and be sure to enter in the PO number when ordering from the distributor.

**POs must include the following information:**

- Company name
- Contact name
- Contact email address
- Company billing address
- PO number or job name
- In-hands date/due date if applicable
- Shipping address
- Product information including style number, color, sizes, and quantities of goods.
- Embroidery location
- Dimensions of design (unless sending a digitized file)
- Thread colors to be used (refer to thread section for additional information)





**PRODUCTION TIME:** Standard production time is 10 business days from the date that goods are received and the digital proof is approved. Sew outs may take additional time. Include firm in hands date on PO if applicable, rush order fees may apply.

**SHIPPING:** All outbound orders are shipped via UPS. UPS Ground is the standard shipping method unless a faster shipping method is requested.

**PAYMENT TERMS:** Standard payment is Net 30 terms from shipment date. Payments may be made via check made out to "Merch Madness" and mailed to the address listed on the previous page or may be paid through your online account at [merchmadness.xyz](http://merchmadness.xyz).

**MISPRINT ALLOWANCE:** Every effort is made to ship orders complete however misprints/spoilage are expected. We allow for a spoilage rate of 2%, if spoilage exceeds 2% we will reimburse or credit the customer account in the amount exceeding that rate. Proof of blank garment cost must be provided in order to be reimbursed.

**GARMENT REQUIREMENTS:** Blank garments must be new/unwashed in order to be embroidered. Any garments that are believed to be used will be returned at the customer's expense.

**THREAD COLOR:** We use all Madeira Polyneon thread. You may provide us with Madeira color numbers or Pantone numbers. If the closest match is unavailable we will obtain it at no additional cost however you order may be slightly delayed. Changing the color of a design will incur a fee of \$10.00 per color change. For example: 10 items with black thread and 10 items with white thread will incur a \$10.00 fee.

**CANCELED ORDERS/ RETURNS:** Items that need to be returned to the distributor will be billed at \$10.00 plus shipping costs.

**QUANTITY PRICING:** Various products can be combined to receive the quantity price breaks however caps and flats cannot be combined and will be billed at separate quantities.

**CAP LOCATION PRICING:** Cap front and side/back will no longer be combined as one location and will be billed as two separate locations.

**SORTING FEE:** If the total number of line items exceeds 10 a sorting fee of \$0.25 per item will be applied. Garment style and color constitutes a line item, separate sizes do not count towards the 10.

**PROVIDED EMBROIDERY FILES:** We are not responsible for sewing results on customer provided embroidery files. It is highly recommended to request a sew out when sending a file with your order.



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